



# TELANGANA STATE MEDICAL SERVICES & INFRASTRUCTURE DEVELOPMENT CORPORATION

(An enterprise of Government of Telangana)



## Quality Policy

TSMSIDC aims to strengthen the healthcare system in the state with the responsibility of procurement and supply of medicines, surgical consumables, diagnostic reagents, medical equipment and its maintenance, and furniture for all Government Hospitals in the State. It also undertakes civil infrastructure works such as construction of hospitals, medical colleges and other establishments functioning under the control of the Health Medical & Family Welfare Department.

To achieve this goal, we have established a quality management system that includes processes, procedures for procurement, product testing, maintenance, continuous improvement, employee training and communication.

Our commitment to quality at TSMSIDC includes:

***Meeting the needs and expectations of our stakeholders***

***Complying with applicable laws and regulations***

***Upholding ethical practices***

***Maintaining clear documentation of processes***

***Continually identifying and managing risks***

***Setting and monitoring quality objectives***

***Improving policies & procedures through regular reviews***

***Providing necessary training and resources to employees***

***Seeking feedback from stakeholders***

The policy is communicated to all employees and is regularly reviewed. It is regularly updated to ensure that it remains relevant and effective. The policy is made available to the stakeholders.

Our commitment to quality is a fundamental part of our organization's culture. We believe that by focusing on quality in everything we do, we can provide the best possible experience and contribute to the overall improvement of healthcare system in the state.

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Managing Director