

CITIZEN CHARTER IN RESPECT OF TSMSIDC

Due to bifurcation of the Andhra Pradesh state in to Telangana State and Andhra Pradesh (Residuary), this Corporation also divided into Telangana and Andhra entities. As per the G.O.Ms.No. 14, HM & FW (C2) Dept., Dt: 28/08/2014 & Memo No. 813/C2/2014, HM&FW Dept. Dt: 28/08/2014, a new Corporation under the title "Telangana State Medical Services Infrastructure Development Corporation (TSMSIDC)" was registered vide No. 636/2014 on 22/09/2014 under A.P. Societies Registration Act-2001.

This Corporation was formed with an objective to create Infrastructure facilities (buildings)/maintenance for PHCs, Hospitals, Dispensaries, Clinics etc., Further, this Corporation also notified as nodal agency for procurement of medicines, equipment and to distribute the same to Government Hospitals etc.

This Corporation is earning 7% Supervision charges on the Civil Engineering works, and on procurement of drugs, and 2% on procurement of equipment for meeting the administrative expenditure.

The Corporation, TSMSIDC is developing the necessary infrastructure facilities for establishing new hospitals and for up-gradation of various existing hospitals to cater the needs of people of the State in Health Sector.

The Corporation has engaged National Academy of Construction (NAC) as 3rd Party for inspection of the works taken up at the relevant stages for ensuring the quality and also advice for rectification and betterment of works.

Further, the Corporation has established full-fledged Quality Control Wing to ensure the quality of works and the materials being used.

Telangana State Medical Services & Infrastructure Development Corporation procures and supplies the essential medicines to all government hospitals in the state.

New procurement policy was introduced by the Government vide G.O.Rt.No.1357, Health, Medical and Family Welfare (M1) Department, dt.19.10.2009. With objectives of making available of essential medicines of good quality, at all health facilities in the state, at all times, procured at competitive prices in a transparent manner and to promote rational use of medicines.

Transportation:-

Corporation has entered into an Agreement with the Postal Department for transportation of medicines, surgical and consumables to the door step of each health institution is being implemented @ Rs.30/- per kilometer.

Quality Analysis Wing:-

The Corporation has empanelled 6 Quality Control Labs. (Earlier there were only 2 labs). Each and every batch of medicine is being sent to the above empanelled labs and getting reports in time so as to make available of quality medicines to the needy patients.

e-HMS & e-Aushadhi Software:

The e-HMS & e-Aushadhi software is to be implemented across the State through the World Bank Aid from the DeitY, GoI for the process of online indenting, e-tenders, online procurement, distribution, Accountancy etc., from peripheral to state level.

The e-HMS is being piloted in three health institutions (Malakpet Area Hospital, King Koti District Hospital, and Gandhi Hospital, Secunderabad) and the programme is running successfully and corporation received 2 awards i.e., Order of Merit from SKOCH Group and best e-health initiative award from ELITE, Rajasthan. For state-wide roll-out, corporation submitted DPR to the Ministry of Health & Family Welfare, Govt. of India.

IT initiatives:-

The TSMSIDC has launched its Web Portal that provides all the important information online. The Portal gives complete information of the Rate Contracts for Medicines, Equipments, and Furniture. The services extended by each Wing in the Corporation, is clearly mentioned, along with pertinent information.

To make the working of the Corporation more transparent, many other initiatives are being introduced, like the Help Desk mechanism provided to the Citizens and all other stakeholders. Through this intervention, one can submit their queries or issues to the corresponding Wings directly.

Sd/-
MANAGING DIRECTOR

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CHIEF ENGINEER